Access to Cancer Care For Low-Income and Uninsured Patients in Shelby County

I want to be checked for cancer. Where do I go?

If you want to be checked for cancer and:
- You live in Shelby County
- You make a low income
- You do not have health insurance
- You cannot get Medicare or Medicaid

You may be able to get help through one of the programs listed below. Each one may have different rules about how you qualify for services, so call the number listed for more information.

Shelby County Indigent Health Care Program

If you live in Shelby County you may be able to get help through the Shelby County Indigent Health Care Program. You will need to fill out a form and show certain documents, such as a water bill, your mortgage or rent papers, or your driver’s license to prove that you live in Shelby County.

You do not have to be a U.S. citizen to get help. But if you have any documents (like visas) from Immigration and Naturalization Services (INS), you must show these. You will also need to tell how many family members live in your house. You will have to show how much money you make, so you also may need to show a paycheck stub.

For more information, call the number or go by the office listed below:
Shelby County Indigent Health Care Program
200 San Augustine Center, TX 75935
(936) 598-5611

Federally Qualified Health Centers

If you cannot get help from the Indigent Health Care Program, you may be able to see a doctor at a Primary Care clinic that will let you pay on a “sliding scale.” This means that the amount of money you pay is based on how many family members live in your house and how much money you make. For example, if you have a big family and make just a little money, you would pay less for medical care. If you have a smaller family or make a little more money, you would pay a little more.

For more information and to find the nearest clinic, call the numbers below:

Hope Clinic - Tenaha
157 Wall St.
Tenaha, TX 75974
(936)248-3218

Mount Enterprise Community Health Center
106 2. Rusk St.
Mount Enterprise, TX 75681
(903)822-3076

For U. S. Military Veterans

If you are a veteran, you may be able to be seen at a Veterans Affairs (VA) clinic. To find out more about veterans’ benefits, go to http://www.va.gov/healtheligibility/ For more information, contact the Department of Veterans Affairs at the number below:
Veterans Affairs
Health care questions call 1-877-222-8387

You may also call or visit the following VA facility in or near Shelby County:

Longview CBOC
1005 N. Eastman Rd.
Longview, TX 75601
(903)247-8262

For Women
Women who want to get checked for cervical cancer or breast cancer may be able to get help through a special program called Breast and Cervical Cancer Services (BCCS).

- To have a pap test for cervical cancer, you must be 18 to 64 years old.
- To have a mammogram (breast cancer test), you must be 50 to 64 years old.
- You will need to show how much money you make, so you may be asked to show a paycheck stub.

Call one of the clinics below to see about making an appointment:

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<tr>
<th>East Texas Community Health Services, Inc.</th>
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<tr>
<td>1401 South University</td>
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<td>Nacogdoches, TX 75961</td>
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<td>(936) 560-5413</td>
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East Texas Medical Center Mobile Mammography Unit

The unit, which serves all of East Texas, provides convenient screening mammography (breast cancer test) at businesses, community events and East Texas Medical Center clinics and facilities throughout the region. The screening mammogram is available to women who meet the following screening criteria:

- Age 35 or older
- No breast problems such as a suspicious lump
- No mammogram within the last 12 months
- No breast implants
- No breast surgery within the past year
- No diagnosis of breast cancer within the past five years

Call the number below to find out when the unit will be in your area or to schedule an appointment:

(903) 531-8890 or (800) 648-8141

Appointments

When you go for your appointment, be sure to bring any medical records you have. This information will help the doctor understand your needs better. For example, bring:

- Results of past medical or lab tests
- Records of any treatments you have had
- A list of any medicines you are taking right now

I have been told I have cancer. Where do I go?

If you have been told that you need treatment for cancer and:

- You live in Shelby County
- You make a low income
- You do not have health insurance
- You cannot get Medicare or Medicaid

You may be able to get help through one of the programs listed below. Each one may have different rules about how you qualify for services, so call the number listed for more information.

Shelby County Indigent Health Care Program

If you live in Shelby County you may be able to get help through the Shelby County Indigent Health Care Program. You will need to fill out a form and show certain documents, such as a water bill, your mortgage or rent papers, or your driver's license to prove that you live in Shelby County.

You do not have to be a U.S. citizen to get help. But if you have any documents (like visas) from Immigration and Naturalization Services (INS), you must show these. You will also need to tell how many family members live in your house. You will have to show how much money you make, so you also may need to show a paycheck stub.

For more information, call the number or go by the office listed below:

Shelby County Indigent Health Care Program
200 San Augustine
Center, TX 75935
(936) 598-5611
For U. S. Military Veterans

If you are a veteran, you may be able to be seen at a Veterans Affairs (VA) clinic. To find out more about veterans’ benefits, go to http://www.va.gov/healtheligibility/. For more information, contact the Department of Veterans Affairs at the number below:

Veterans Affairs
Health care questions call 1-877-222-8387

You may also call or visit the following VA facility in or near Shelby County:

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<th>Longview CBOC</th>
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<tr>
<td>1005 N. Eastman Rd.</td>
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<tr>
<td>Longview, TX 75601</td>
</tr>
<tr>
<td>(903)247-8262</td>
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Appointments

When you go for your appointment, be sure to bring any medical records you have. This information will help the doctor understand your needs better. For example, bring:
- Results of past medical or lab tests
- Records of any treatments you have had
- A list of any medicines you are taking right now

What if I still cannot get help for cancer care?

If you cannot get help from the county program or a Federally Qualified Health Center, you may want to call one of the hospitals below.

The National Cancer Institute (NCI) has named four cancer centers in Texas as leaders in cancer research. Two centers are in Houston, one is in Dallas and one is in San Antonio. These centers focus on finding new treatments for cancer through clinical trial testing. To find out more, visit the Web sites or call the numbers below:

Cancer Therapy & Research Center at the UT Health Science Center at San Antonio
1-800-340-2872
http://www.uthscsa.edu/patient.shtml

The Dan L. Duncan Cancer Center at Baylor College of Medicine
(713) 798-1354
http://www.bcm.edu/cancercenter/

Harold C. Simmons Cancer Center at UT Southwestern Medical Center
(214) 645-HOPE (4673)
(800) 460-HOPE (4673)
http://www.simmonscancercenter.org/index.html

The University of Texas MD Anderson Cancer Center
1-877-MDA-6789 (1-877-632-6789)
http://www.mdanderson.org/contact_us/

The following hospitals in your area may also treat low-income or uninsured patients. You would need to contact each hospital to find out if you can make an appointment to be seen:

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<th>Shelby Regional Medical Center</th>
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<td>(936)598-2781</td>
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Where can I learn more about cancer?

There are many groups that help cancer patients. These groups may offer financial assistance, support services or free information about cancer. You can get a list of these groups from the National Cancer Institute by clicking on or typing in the following link:
http://supportorgs.cancer.gov

You may also call the National Cancer Institute’s Cancer Information Service at 1-800-4-CANCER (1-800-422-6237).

The American Cancer Society (ACS) also has support groups and information about cancer. You may call 1-800-227-2345 or go to the Web site: http://www.cancer.org/

LIVESTRONG has information about financial assistance and support groups. Call 1-877-236-8820 or visit the Web site: http://www.livestrong.org

Susan G. Komen for the Cure is a breast cancer helpline. Call 1-877-456-6636 (1-877-GOKOMEN) or visit the Web site: http://www.komen.org
Print or Download Access to Cancer Care for Low-Income and Uninsured Patients

Click on one of the following links to download or print a PDF of all access to care information for Shelby County:

- access_shelby.pdf (English)
- acceso_espanol_shelby.pdf (en español)

Information on Shelby County last updated on 05/01/2011

Date of search: 07/20/2014

Other information you may find useful:

- General Guidelines for Low-Income or Uninsured Texans Seeking Cancer Care
- Return to Access to Cancer Care by Texas County - Where can I get care?